



MINO User Guide: Windows Mobile Devices

Version: 4.2.18

Overview

This document provides guidelines for Windows Mobile devices users to install the MINO Application and a user guide on how to use and configure MINO.

The MINO client business edition for Windows Mobile provides the following major features:

- Full integration of your Windows Mobile device's address book
- Direct dial from your Windows Mobile device's address book or keypad
- Shortcuts and submenus to access MINO functionalities easily

These features allow you to seamlessly use MINO from your Windows Mobile device to realize big savings on your international calls.

Table of Content

| | |
|--|-----------|
| I. Installing MINO | 3 |
| I.1. System Requirements | 3 |
| I.2. Installing and Activating MINO | 3 |
| I.3. Upgrading MINO | 4 |
| I.4. Removing MINO | 5 |
| II. Navigating through the MINO Application | 5 |
| II.1. Call with MINO | 6 |
| II.2. Contacts | 6 |
| II.3. MINO Call Log | 7 |
| II.4. Settings | 7 |
| II.5. Help | 7 |
| II.6. About | 7 |
| III. Using MINO | 8 |
| III.1. Making a MINO Call | 8 |
| III.1.1. From your address book | 8 |
| III.1.2. From the MINO Call Menu | 8 |
| III.1.3. From the keypad | 9 |
| III.2. Completing a MINO Call | 9 |
| III.3. Cancelling a MINO Call | 9 |
| IV. Using MINO Abroad | 10 |
| IV.1. Changing the MINO Default Call From Number | 10 |
| IV.2. Changing the MINO Call From Number for just one call | 11 |

I. Installing MINO

I.1. System Requirements

The MINO application is fully supported on Windows Mobile version 5 and 6. You can check the version of your Windows Mobile operating system by clicking Options and then selecting About in System.

The Following is a list of certified devices:

- Black Jack (AT&T)
- Motorola Moto Q (Sprint/ Verizon)
- T-Mobile Dash (T-Mobile)
- T-Mobile Wing (T-Mobile)
- Palm Treo 700wx (Sprint/ Verizon)
- Palm Treo 750 (AT&T)
- AT&T 8525 (AT&T)
- AT&T 8125 (AT&T)

I.2. Installing and Activating MINO

You can install the MINO application on your Windows Mobile device Over the Air (OTA) from the MINO WAP portal.

Before beginning the installation, your Company MINO Administrator (CMA) has to create your user's account. Once the account is created, the CMA will either send you an SMS with the link to download MINO (with this option, your PIN will already be filled in). Or your CMA will send you an email with your PIN. Once you have your PIN, you can begin the installation.

1. Launch the Internet Explorer web browser

Enter the following URL in the address bar:
<http://getmino.com/corp>

Select *MINO Mobile for Pocket PC or SmartPhone



2. You will be prompted to save MINOBusiness.CAB

Make sure Open file after download is checked and click Yes

The MINO application will automatically extract and install onto your device

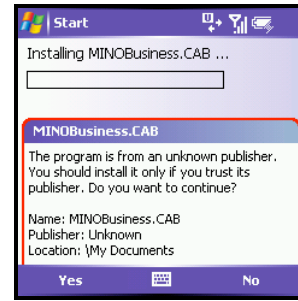


[Back to Top](#)



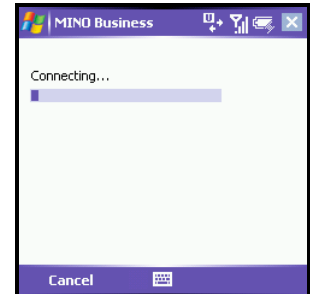
You may receive the following alert based on your phone's security settings

Click Yes



3. Enter your MiNO PIN number and click Save

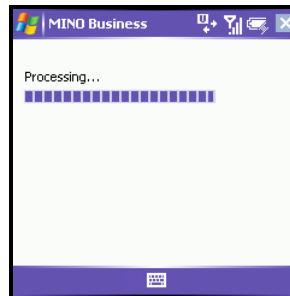
The MiNO application will now connect to the MiNO Server and authenticate your device



If you do not have your PIN during the installation, you can click on Skip, however, you will not be able to use the MiNO application without your PIN. Once you have your PIN, you can activate your account by going to MiNO Settings and entering your PIN.

4. Wait while MiNO processes your request

You may now begin using MiNO!



I.3. Upgrading MiNO

Upgrading MiNO is very similar to installing MiNO. However, when you upgrade:

- A warning message will indicate that a previous version of the application is already installed in your device. Select Yes to overwrite the previous version.
- If you have already activated your account from your previous installation, you do not have to go through the account activation process again. Your account information has been saved from your previous installation.

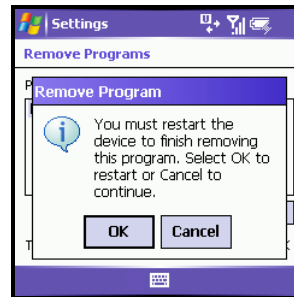
I.4. Removing MINO from a Windows Mobile Device

1. Click on Settings
Click on Remove Programs in System
2. Locate and highlight MINO MINOBusiness in your program list
Click on Remove

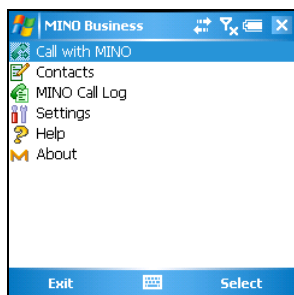


3. When prompted, click OK to restart your device

The MINO application has now been successfully removed from your Windows Mobile device



II. Navigating Through the MINO Application



[Back to Top](#)

Once you launch the MINO Application, the main MINO Menu appears. Through the MINO Menu, you can make calls using MINO, access contacts from your phone address book, review your calls made using MINO, change your settings and make a call to MINO Support.

II.1. Call with MINO

Clicking on Call with MINO allows you to place a MINO Call.
Once you click on Call with MINO, the following screen appears:



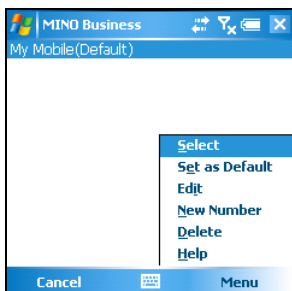
- **Call From #:** The default number you set to initiate a call
 - **Call To #:** The number you wish to call
- To place a call, you can either select Dial or click on Menu and select Dial

When your cursor is on Call From #, clicking on Menu brings up the Call with MINO menu:



- **Dial:** Initiates a MINO Call
- **Call From # List:** MINO initiates calls from your default mobile number to another phone. However, if you have built a call from # list, you can change your default call from number
- **Help:** Displays help for this menu

The Call From # List has its own menu:



- **Select:** Returns to the Call with MINO page with the selected number as the Call From #
- **Set as Default:** Sets the selected number as your default Call From #
- **Edit:** Redirects you to the Edit Call From # page and allows you to edit the Name, Phone Number and Country Code for the selected number
- **New Number:** Allows you to add a new number to your Call From # List
- **Delete:** Deletes the selected number from the Call From # list
- **Help:** Displays help for this menu

II.2. Contacts

Clicking on Contacts redirects you to your phone contacts. This feature allows you to select a contact without returning to your phone menu.

[Back to Top](#)

II.3. MINO Call Log

MINO Call Log allows you to view all your calls made with MINO. From the MINO Call Log Menu, you can:

- **Dial:** Redials the number you selected from your call log
- **View:** Displays the Call From #, Call To #, and Time of the call
- **Add to Contacts:** Adds the selected number into your phone’s address book
- **Delete:** Deletes the selected call log
- **Delete All:** Deletes all call logs

II.4. Settings

Settings allow you to change or enter your MINO PIN Number, change the default Call From Number and set the Smart Dialing options you want.

- **MINO PIN Number:** Unless you downloaded the MINO application through the MINO Website www.getmino.com/corp, your MINO PIN (Personal Identifier Number) is already inserted in the MINO PIN Number field.
- **My Mobile #:** Your default mobile number with the country code.

| Example Usage |
|---|
| Smart Dialing Default: <ul style="list-style-type: none"> • Country code: +1 • Area Code: null • National Number Length: 10 Address Book Contact #: 4083437500 |
| When making a MINO call, the Smart Dialing feature will dial +14083437500 |

- **Smart Dialing:** Most US numbers are stored as a 10-digit string in your address book, excluding country code. When traveling abroad you cannot make direct calls back to the US without appending the country code (1) first. This feature will automatically append +1 to any 10-digit dialing string. The default area code is null, however, you can set as default the area code you call the most, this will append the default area code to any 7 digit number you call (if you have set the National Number Length to 7).

While in Settings, clicking on Menu brings a Settings Menu:

- **Save:** Saves your current settings or the ones you just changed
- **Call From # List:** Allows you to add and change your default call from number
- **Start Page:** Sets the default landing page when the MINO application is launched
- **After Business Hour:** If “Alert Message” is enabled, a message will warn you when you call a contact after business hours

II.5. Help

The help menu gives you basic information on how to use the MINO Application. From this menu, you can initiate a call to MINO Support.

II.6. About

The About section contains the version of the MINO application installed in your device, the support phone number and email, and MINO’s Website. From this menu, you can initiate a call to MINO Support.

III. Using MINO

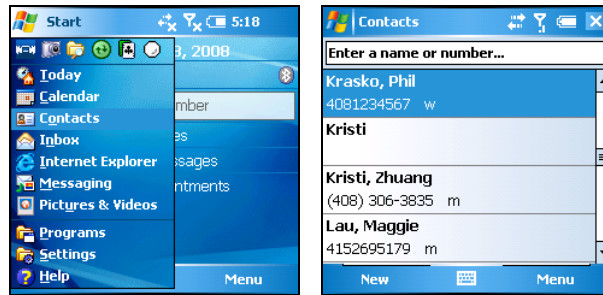
III.1. Making a MINO Call

When in the US, you have three options to make a MINO Call: from your address book, from the MINO Menu and from any valid number in your call log, email or web browser.

III.1.1. From your Address Book

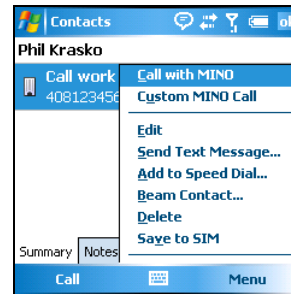
1. Open your Contacts

Select the contact you would like to call



2. Click on Menu

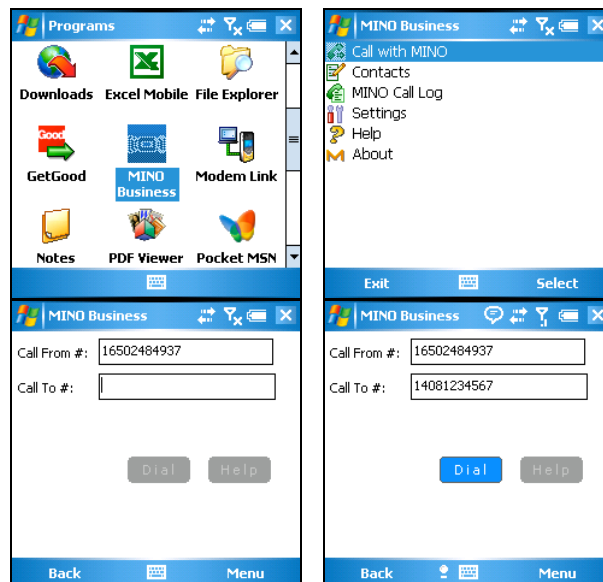
Select Call with MINO



III.1.2. From the Call Menu in the MINO Application

1. Open the MINO Application

Click on Call with MINO



2. In the Call To # field, manually enter the phone number you would like to call starting with the country code

Click on Dial or click on Menu and click on Dial

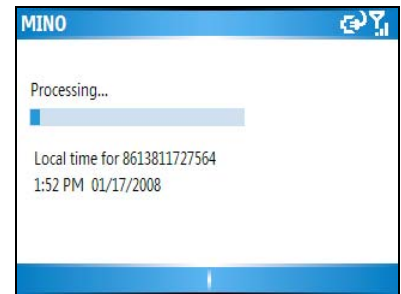
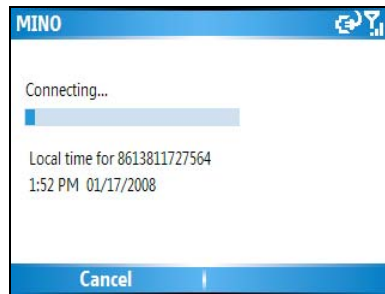
[Back to Top](#)

III.1.3. From the key pad, call logs, email, web browser, etc...

Click on Menu where a valid number is present and select Call with MiNO.

III.2. Completing a MiNO Call

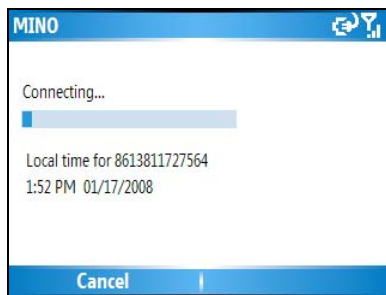
Once you have dialed the number with MiNO, you will see a brief message showing the status of the **Connecting** and **Processing** phases.



Once the connection is established and the request is processed, the screen on your device will inform you that your mobile phone will ring in a few seconds. When your phone rings, you will see that the incoming call is the number you just entered.

After answering the call, the MiNO voice informs you that MiNO is connecting your call. You will hear the standard ring tone, which means the called party is connected.

III.3. Cancelling a MiNO Call



You can cancel a MiNO call request when you are on the Connecting phase by clicking the Cancel button.

[Back to Top](#)

IV. Using MINO Abroad

You can use the MINO Application when traveling abroad, however, the mobile carrier treats the call with MINO as an incoming call and charges incoming roaming fees. If while abroad, you have access to a local landline or a local mobile phone, you can avoid the incoming roaming fees by changing your default Call From Number.

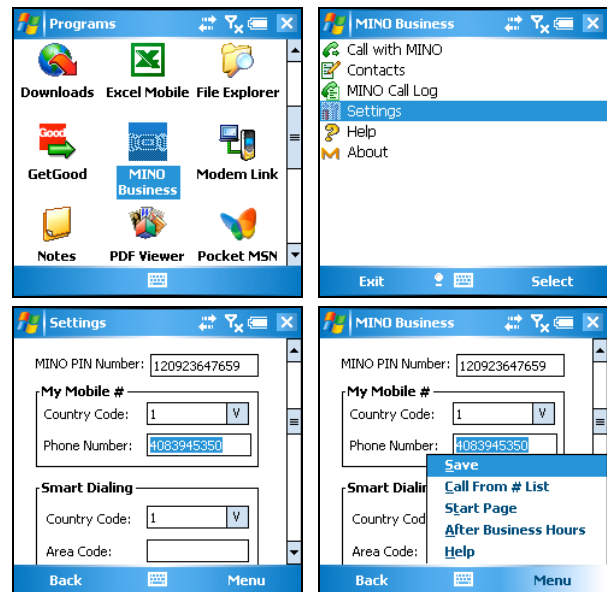
By default, the MINO Call From Number is set to your mobile number. When traveling abroad, you can change your default Call From Number to a local landline or mobile. As a result, your local landline or mobile will ring when you initiate a MINO call. This easy-to-do change enables you to call anywhere using MINO without incoming roaming fees.

IV.1. Changing the MINO Default Call From Number

You have two options to change the MINO Default Call From Number:

Option 1: Through Settings in the MINO application

1. Launch the MINO application
Click on Settings
2. Enter the new default Country Code and Phone Number in My Mobile #
Click on Menu
Click on Save



Option 2: Through Call With MINO

1. Launch the MINO application
Click on Call With MINO

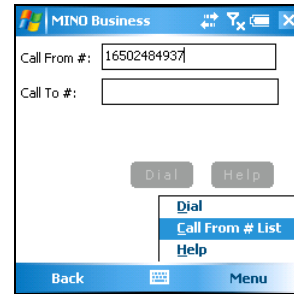


[Back to Top](#)

- Go in the Call From # field

Click on Menu

Choose Call From # List



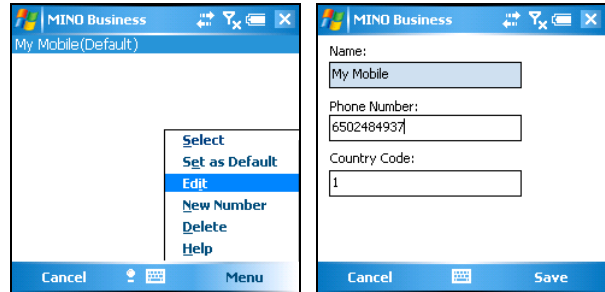
- Highlight the default number

Click on Menu

Click on Edit

Enter the new default Name, Country Code and Phone Number

Click Save

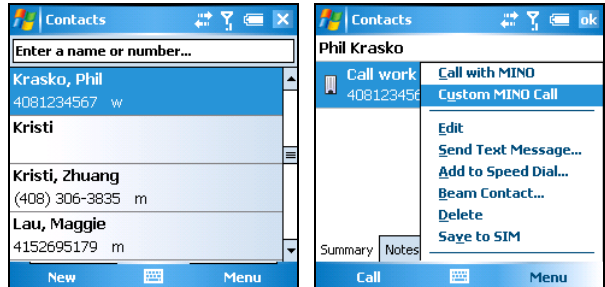


IV.2. Changing the MINO Call From Number for One Call

- Select the contact you would like to call from your address book

Click on Menu

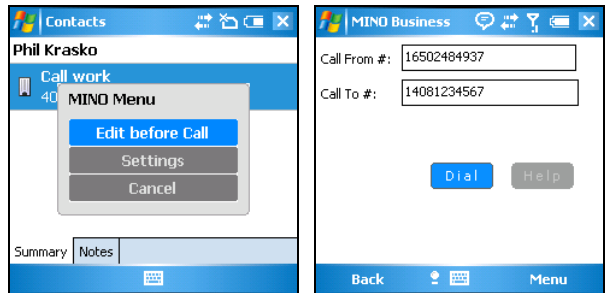
Choose Custom MINO Call



- Choose Edit Before Call

Enter the new Call From Number

Click on Dial



[Back to Top](#)